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FROM:

John Jensen P.O. Box 165 Santa Monica CA 90406 213-383-4380 213-383-4150 (Fax) 703-308-3519 (fax)

Toi, Thate John

RE: (1) Pat Application No. 09/776,498; CREDIT CARD PAYMENT

Page 1 of 2

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RE: PTO'S Loss of Amendment to Application 09/776.498, PTO's demand for Payment

Dear Ms Johnson,

Please find attached a copy of the United States Postal Service Delivery Confirmation Receipt that a package containing my amendment to application No 09/776,498 was sent on Oct 19, 2004 to VA 22313.

It was not my fault that the amendment was apparently lost after it reached your offices. I should not have to pay extra fees especially as I have been attempting to alert the PTO and get information on this situation since 10 days or so after I sent it in.

I have already provided the USPS delivery confirmation email and this receipt. Nothing was ever sent back to me by the PTO because apparently the package was lost.

I should not have to pay late fees when in fact it was received on time.

If you do not accept this, please tell me how to contact your supervisor.

02/28/2005 LTYSON1 00000001 09776498

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